



## SHANKAR BADTYA

Male, 34 years

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### OBJECTIVE

Seeking opportunities in the domain of Ecommerce and Supply Chain and become a part of an organization who believes in providing equal opportunity to its employee where they can effectively utilize their management skills, quality assurance & experience.

### WORK EXPERIENCE:

Organization	<ol style="list-style-type: none"><li>1. Sony Service Center – August 2014 – April 2016.</li><li>2. Oppo Service Center – June 2017 to January 2018.</li><li>3. TVS-e (MI India)– March 2018 – September 2019.</li><li>4. Precise Logistics Solution – December 2019 – September 2020.(3PL Partner -Reliance Retail Ltd).</li><li>5. Shipzip Logistics Private Ltd – September 2020 to November 2021. (3PL Partner -Reliance Retail Ltd).</li><li>6. Reliance Retail Limited – November 2021 to Present.</li></ol>
Duration	9 Yrs.
Role	<ol style="list-style-type: none"><li>1. Sony Service Center – Service Engineer.</li><li>2. Oppo Service Center – Service Engineer.</li><li>3. TVS-e – March 2018 – Service Engineer.</li><li>4. Precise Logistics Solution – Supervisor.</li><li>5. Shipzip Logistics Private Ltd – Cluster Manager.</li><li>6. Reliance Retail Limited – Hub Manager.</li></ol>
Work Locations	Raipur, Ambikapur, Surajpur, Sambalpur, Bhawanipatna

### JOB PROFILE- SERVICE ENGINEER (SONY, OPPO TVS-E (MI India)

- Customer Handling – Building relationship.
- Inventory management.
- Mobile handsets repairing.
- Achieving the TAT metrics.

### ACHIEVEMENTS – SERVICE ENGINEER (SONY, OPPO TVS-E (MI India)

- Repaired around 20-25 mobiles in day.
- Was recognized for outstanding performance in customer handset repair and customer satisfaction.

### JOB PROFILE- PRECISE LOGISTICS SOLUTION

- Handling a team of 12 staff in 5K Sq. Ft HUB.
- Daily huddle briefing new SOPs & discuss current priorities.
- Training the team.
- System Working ( SAP)

- Looking after the Last Mile delivery and pickup.
- Ensuring the delivery and pickup are maintained within TAT.
- Ensuring no breach in Metrics.
- Connecting the LH Vehicle and Feeder Vehicle.
- Vehicle planning.
- Perpetual Stock Audit.( Physical Inventory)
- Stacking norms.

#### **ACHIEVEMENT – PRECISE LOGISTICS SOLUTION**

- Successfully started the operations from scratch.
- Trained the team about the system process.
- Delivered highest a total of 250 + Consignments in a single day.
- Have achieved the best supervisor Award in the year 2020.

#### **JOB PROFILE- SHIPZIP LOGISTICS PVT LTD**

- Responsible for the entire Odisha, Chhattisgarh and Jharkhand Cluster (Daltonjang HUB),West Bengal Cluster (Coochbehar HUBS)
- Ensuring SOP are maintained across HUBs.
- Daily huddle briefing about new SOPs & discuss current priorities.
- Training the new HUBs.
- Solving Tech Related issue.
- Publishing the MIS reports.
- Publishing performance reports cluster wise.
- Identifying the Root Cause for performance failure and then advising on it.
- Weekly Inventory Audit.

#### **ACHIEVEMENTS – SHIPZIP LOGISTICS PVT LTD**

- Successfully handle 10 HUBs across geography.
- Maintained the Delivery and Pickup Metrics intact.
- Successfully trained the HUB staff.
- Looking after 800+ Consignments delivery every day.
- Preparing and Auditing the Bills submitted by the HUBs.

#### **JOB PROFILE – Reliance Retail Limited (Qwik Suppy Chain Pvt Ltd)**

- Responsible for the Bhawanipatna Hub, Jharsuguda Hub, 5 Smart Delivery Points (Netmeds Pharma), Netmeds Pharma FC.
- Handling F&L Mile Operations, maintained all SOPs, 5S, Hub Hygiene, Team handling Etc.
- Daily huddle briefing about new SOPs & discuss current priorities.
- Solving Tech Related issue.
- Identifying the Root Cause for performance failure and then advising on it.
- Partners Monthly Billing
- Weekly Inventory Audit.

#### **ACHIEVEMENTS – Reliance Retails Limited (Qwik Supply Chain Pvt Ltd.)**

- Successfully handle 7 HUBs across geography(Odisha)
- Maintained the Delivery and Pickup Metrics intact.
- Successfully trained the HUB staff.
- Looking after 1000+ Consignments delivery every day.
- Preparing the Inventory, Ageing Wise Reports Etc.
- Successfully Handle Ahmedabad Self Hub (18K Sq. Ft Hub) from critical situation.
- Successfully Handle & trained a new team Surat Self Hub ( 12K Sq. Ft Hub)
- Successfully Handle & Streamlined a new hub with new team Jharsuguda Hub start from 19<sup>th</sup> Oct 2022.

## EDUCATIONAL QUALIFICATIONS

Qualification	School/College	Board/ University	Year of Passing	Percent age/ CGPA
10th	Marias Higher Secondary School	CGBSE	2005	40%
12th	Marias Higher Secondary School	CGBSE	2007	45%
B.com ( Computer)	Extol College of Management	Barkatullah University	2011	61%

## COMPUTER PROFICIENCY

- Knowledge in SAP 417, WMS, MS Word, Excel and PowerPoint
- Working knowledge in Windows.

## INTERESTS / EXTRACURRICULAR ACTIVITIES

- Playing and watching Cricket.
- Represented in the State Level in School and College Cricket.
- Represented the school in the rally "Say No Polybags."

## PERSONAL DETAILS

- Name:- Shankar Badtya
- F. Name:- Gaurhari Badatya
- M. Name:- Jhunna
- DOB:- 11-10-1987
- Gender:- Male
- Marital Status:- Married
- Nationality:-Indian
- Native:- Odisha
- Language Known:- English , Hindi, Odia

